

Solon Public Library Circulation Policy

About Circulation Policy

The purpose of this policy is provide information about patron use of library materials, obtaining a library card, and patron confidentiality.

Policy

Registration

- Library cards are issued, at no charge, to a new patron with photo identification and proof of current residential address. (A post office box is not a sufficient example of current address.) Mail must have a current postmark.
- In the case of a lost library card, one replacement card will be provided free of charge. All subsequent replacement cards will have a charge of \$2.00.
- A parental signature is required for new patrons under the age of 14. A photo ID or proof of address is required for students between the ages of 14 – 18.
- Responsibility for all materials and any fines or charges accrued on the child's card, is held by the parent or guardian until the child is 18.
- All patrons are required to present identification for every check-out. Options include: library card/key fob, virtual barcode on smartphone, current photo ID, or library account number and home address.

Loan periods

- The standard loan period for circulating books, audio books, puppets, and puzzles is three weeks.
- All DVDS are circulated for a one-week loan period, with one renewal allowed if there is not a waiting list.
- Circulating devices and equipment may be checked out for one week at a time, with renewal allowed if there is no waiting list.
- Local school staff and Solon Independent Living patrons have a 60-day check out period.
- If a patron notifies the staff that they will be on vacation and they would like an extension of time, we do honor this request, if there are no reserves on the item(s).

Renewals and reserves

- Patrons will be notified when their reserved materials are available, and their holds will be held for seven days before being made available to the next patron.
- Limited reserves, as a courtesy to our patrons, are placed on items not yet in our system.
- Three renewals are permitted on all materials, if no other reserves have been placed on these items.
- Renewals may be made by phone or on-line.

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Interlibrary Loans (See Interlibrary Loan Policy)

- The Solon Library participates in the state wide interlibrary loan program. This is a reciprocal system: to be able to borrow materials from other libraries, we have to be willing to loan our materials when requested.
- The loan period for ILL's is one month and can be extended, when requested, by the borrowing library.
- We currently do not charge a mailing fee for this service.

Fines and damages

- Items are to be returned by closing time of the due date.
- Once an item is overdue and has not been returned after 21 days, the patron is reminded of their item(s) due date(s) via phone or email and, if there are no reserves on the item(s), the materials may be renewed. Overdue fines are no longer charged for late materials.
- Once a circulating device is overdue, and has not been returned after 7 days, the patron will be reminded of their item(s) due date(s) via phone or email and, if there are no reserves on the item(s), the materials may be renewed.
- If item(s) are still overdue after 63 days, 21 days for circulating devices, materials are marked lost and the patron account is charged the cost of replacing the item(s). The patron is notified of this charge with a phone call or email. If the item is returned, the replacement cost is forgiven.
- If the total cost of the lost materials exceeds \$100, a letter is sent to the patron which includes the list of replacement costs and a notification that this matter could be turned over to a collection agency or the Johnson County Sheriff's Department.
- Fees charged for damaged materials are determined by the Collection Manager and/or the Library Director. If the replacement fee is paid for an item and then the item is returned undamaged, the money is not refunded.
- Patrons with unpaid fees of more than \$10 will not be permitted to check out additional items. If their account is blocked, they may use a guest pass for the public computers. There is no restriction on in-library use of materials.

Confidentiality of Patrons

- The Library Board of Trustees and library staff uphold the confidentiality of patron records, including but not limited to card application information, circulation, interlibrary loans placed and Internet records.
- The State of Iowa has deemed patron records to be confidential as cited in Chapter 22.7 of the Code of Iowa.

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- Library records may be subject to disclosure to officials pursuant to a process, subpoena or court order authorized pursuant to a federal, state, or local law relating to civil, criminal, administrative or legislative investigative power. Library staff will seek legal counsel from the City Attorney's Office in the event of such request for release of library records, and will respond to the request according to advice of counsel.
- The library will release information to the parent or guardian of a minor child for the purposes of recovering overdue materials and settling accounts for which a parent or guardian may be considered liable. Information will not be provided to parents or guardians for any other reasons.
- The library cannot guarantee the confidentiality of information sought or received, or materials consulted or borrowed from third-party digital services to which we provide access. When patrons use those resources, they are subject to the individual third-party terms and privacy policies.